

NNC SUPPORTED LIVING
CARING WITH PRIDE

Leading Supported Living Providers

Introduction

Quality, Compassionate Support Tailored to Your Needs

We are an industry-leading supported living services provider committed to providing high-quality, person-centred support to adults aged 18 years and over with complex care and support needs Including learning disabilities, physical disabilities, mental health issues, brain injury and challenging behaviours.

Get to know us

At NNC Supported Living, we take great pride in ensuring the best outcomes for people by working in partnership with individuals and families/carers and adopting person-centred approaches are vital to delivering independence and control, ensuring that the individual's wishes and aspirations for their own life are at the centre of their care and support arrangements.

We specialise in supplying a variety of care services to a wide range of clients, including Supported Living, Learning Disability and Autism Care and Support, from compassionate, experienced, and professional carers.

We focus on outcomes, personalisation, and well-being. This commitment drives us to provide continuous, strengthening support in the community by building on the provision of preventative support that will avoid crises and help support people to be active members of their communities, with all the benefits that brings.

Our Core Values

We believe that every individual should have the same opportunities to live satisfying lives and receive the right support to develop, and maintain relationships, and to live healthy, safe, and fulfilling lives. We help individuals stand on their own feet and integrate into the community by providing support with a real impact. At NNC Supported Living, our aim is to boost their confidence and self-esteem so that they can equally participate in social activities. We take their preferences into account and make sure they receive what they want. Helping individuals feel better through our services is our priority. For us, their needs matter the most. We make sure our service users feel good and get a better perception of life.



Honesty

We promote a culture that promotes openness and honesty on all levels of the organisation.

Transparency

Open communication is key to ensuring that everyone receives great care.

Accountability

We are professional and take responsibility for all that we do.

Teamwork

We work in collaboration with everyone we support, including their families/carers. We support colleagues ensuring that we are working towards the same goals.

Safety

At NNC, we ensure that all people are getting equal support and care, putting our effort into helping them lead a happy life. Our well-trained and experienced professionals, as well as safe and quality services, are the reasons we make a great difference in people's lives.

We assure you that all services are safe and legal. Our safety policy is of the utmost importance and is applied by our regulation team. Our services, as well as programmes, are all approved by special regulators and assurance staff. We make sure the best services are offered, and proven practices are applied.

We are always striving to become the provider of choice and your solution for people with autism or learning disabilities. That is why we make impactful adjustments in our services, to make them more effective and beneficial for the people who use them. To keep our accommodations a safe premise, safety and fire audits are undertaken by health and safety experts. Their expertise ensures maximum safety and security for our employees and for the people who use our services.

Aims and Objectives:

- To provide consistency, continuity, and quality in our support services.
- To provide supportive assistance that makes a difference through encouraging independent choice.
- To develop our staff by providing challenging and fresh opportunities to work.
- To provide a stable and safe environment for the individual to flourish.
- To work alongside and in partnership with individuals, their families, and other agencies, where necessary, to build strong relationships.

NNC's Facilities

All of our facilities are close to local shops and on the local bus route.

We offer an environment that feels like home, whilst maintaining the highest standards of professional care 24 hours a day, 7 days per week, 365 days a year. Our residents are treated with dignity and respect.

Our Services

Depending on what is best for our service users, we treat individuals with a care service that suits them. We analyse their interests, concerns, requirements, etc., to make sure the right support is provided from the start.

Supported Living Services

Fostering Independence

All of our innovative services are focused on supporting people to be independent within their own homes and in their local community.

Learning Disability Support

Successful and independent living

At NNC Supported Living, we support people with learning disabilities. We help individuals with their learning and are there to support them.

Autism Care and Support

For a more progressive & secure future

NNC Supported Living offers its services in the UK for autistic patients to support them. Autism impairs the ability to interact with others.

How Do We Achieve These Objectives?

Autistic people and those with learning difficulties may face struggles on a day-to-day basis. At NNC Supported Living, we help them think positively, involving them in meaningful and effective activities to explore their qualities and strengths.

We help them learn and work; to do so, we explore employment opportunities where they can use their skills to work independently. With us, they get professional assistance in performing their tasks. We help them lead their life based on their preferences, thus enhancing their self-determination and level of confidence.

Care and Support Options

All of our services deliver a varied programme of activities and events designed to support our service users. We build a clear picture of each individual's likes and interests, gain an understanding of their life history, and review what is important to them and how they want to be supported.

We keep people connected and place importance on strong partnerships with local community groups. It's also imperative to involve important people in the lives of our service users. We encourage their family and friends to get involved in our organised events, bringing family and friends together.

Our support services include:

- Preparing fresh, nutritious healthy meals.
- Following a highly engaging and ever-changing activities programme.
- Provision of a communal dining and lounge area with no restrictions on sitting hours.
- Availability of staff 24 hours a day.
- Regular access to a range of different healthcare professionals.

Additional Information

The following pages provide more details on our services and the way we work. However, our friendly staff are on hand to offer any kind of assistance, whether that is a chat about you requirements or to answer any questions you may have about ou services.



Mental Health Support

One in four adults experiences at least one diagnosable mental health issue in any given year. People in all walks of life can be affected and at any point in their lives. Mental health problems represent the largest single cause of disability in the UK.

The following is the most common types of mental health illness:

- Mood disorders (such as depression or bipolar disorder),
- Anxiety disorders,
- Personality disorders,
- Psychotic disorders (such as schizophrenia),
- Eating disorders,
- Trauma-related disorders (such as post-traumatic stress disorder),
- Depression.

We understand how vital it is to choose the right level of support to overcome mental health challenges, and it all depends on individual needs. We encourage peer support as much as possible and have an ethos to empower individuals to make the changes and to learn and grow as individuals. Through personal development and support from our staff, we can help gain self-confidence and pave the road to gaining independence.

Learning Disability Services

We strongly believe everyone has their own abilities and strengths, and we use these attributes as a starting point to prepare a support plan centred to their needs. With support, many people can learn to communicate in different ways, be involved in decisions about themselves, do things they enjoy and achieve more independence.

A learning disability affects the way a person learns new things throughout their lifetime. It can affect the way a person communicates as well as their understanding leading to difficulty in processing further or complex information, developing new skills and coping independently. The severity of learning disabilities can vary greatly. Some individuals with a mild learning disability can speak easily and manage themselves but may require more time to learn new skills. Whilst others may have a significant amount of difficulty in communicating and have other disabilities. Some adults with learning difficulties can live independently whilst others need support with daily tasks such as washing and dressing, which in turn indicates the level of care they need.

Profound and multiple learning disability (PMLD)

A profound and multiple learning disability (PMLD) is a term for a severe learning disability and other disabilities that significantly affect their ability to communicate and be independent. Someone with PMLD may have severe difficulties seeing, hearing, speaking and moving. They may have complex health and social care needs due to these or other conditions.

Our Staff

Our staff are highly trained and committed to the support they provide. Our recruitment processes ensure that everyone we employ undergoes all of the necessary background and reference checks before starting work.

Selected and Vetted

We select the best, highly skilled carers in advance, so they are ready to provide the care you want, right when you need it.

Trained and Experienced

All our care staff members are trained and qualified to do the job you ask of them. Moreover, they have experience in a wide variety of specialist care.

Well-matched

Our assessors have great experience in matching suitable carers to our clients. As well as skill levels, the carers are also assessed for their interests and hobbies to ensure they match closely with clients; this includes cultural needs.

Working for NNC Supported Living

Our employees are essential to providing the best possible experience for our young people. Seeing the difference you make every day to help people live independently is the biggest reward.

Why work with NNC?

- We offer excellent rates of pay.
- We are able to provide an unlimited number of shifts so you can take on as little or as much work as you want.
- We will ensure you receive enthusiastic and encouraging support from our dedicated management team.
- We offer flexible shift patterns and working hours to fit around your needs, including night shifts and part-time positions.
- You will have plenty of opportunities to progress your career in rewarding and diverse roles.
- We can provide both long-term and short-term temporary placements depending on your requirements.

Join the team by registering with us today!

Flexible hours to suit your lifestyle, including night shifts as well as full and part-time hours.

NNC Supported Living is recruiting for positions across Watford and our other service areas. Please visit www.nncsupportedliving.co.uk for current vacancies.

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Contact Us

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Please feel free to get in touch using the details below.

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